MULTIMEDIA UNIVERSITY

STUDENT ID NO

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 3, 2021/2022

BMG1014 –MANAGEMENT

(All sections / Groups)

17TH AUGUST 2022

9.00 a.m. -11.00 a.m.

(2 Hours)

INSTRUCTIONS TO STUDENTS

1. This question paper consists of **TWO (2)** pages (including the cover page).

2. Answer **ALL** questions. The marks distributions are given in parentheses.

Answer ALL Questions.

QUESTION 1

(a) Explain the **FOUR (4)** functions performed by managers.

[10 Marks]

(b) Identify and explain any **TEN (10)** principles of Management that are being used in organizations.

[10 Marks]

QUESTION 2

(a) List and discuss the **EIGHT STEPS (8)** in the decision-making process.

[10 Marks]

(b) Explain any **FIVE (5)** decision errors and biases that managers make.

[10 Marks]

QUESTION 3

(a) Explain organizational change and briefly discuss the **THREE (3)** types of change.

[10 Marks]

(b) Explain any **FIVE (5)** techniques for reducing resistance to change.

[10 Marks]

QUESTION 4

(a) Describe the **FIVE (5)** common forms of departmentalization.

[10 Marks]

(b) Explain the **FIVE (5)** types of powers used by leaders?

[10 Marks]

QUESTION 5

(a) Explain the **SIX (6)** steps in the strategic management process

[12 Marks]

(b) Describe the **FOUR (4)** approaches used by organizations to go green.

[8 Marks]

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